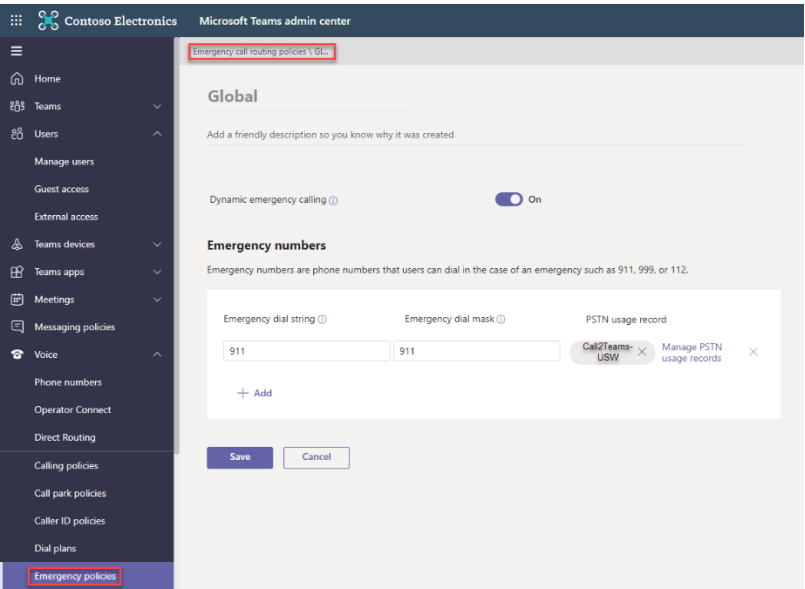


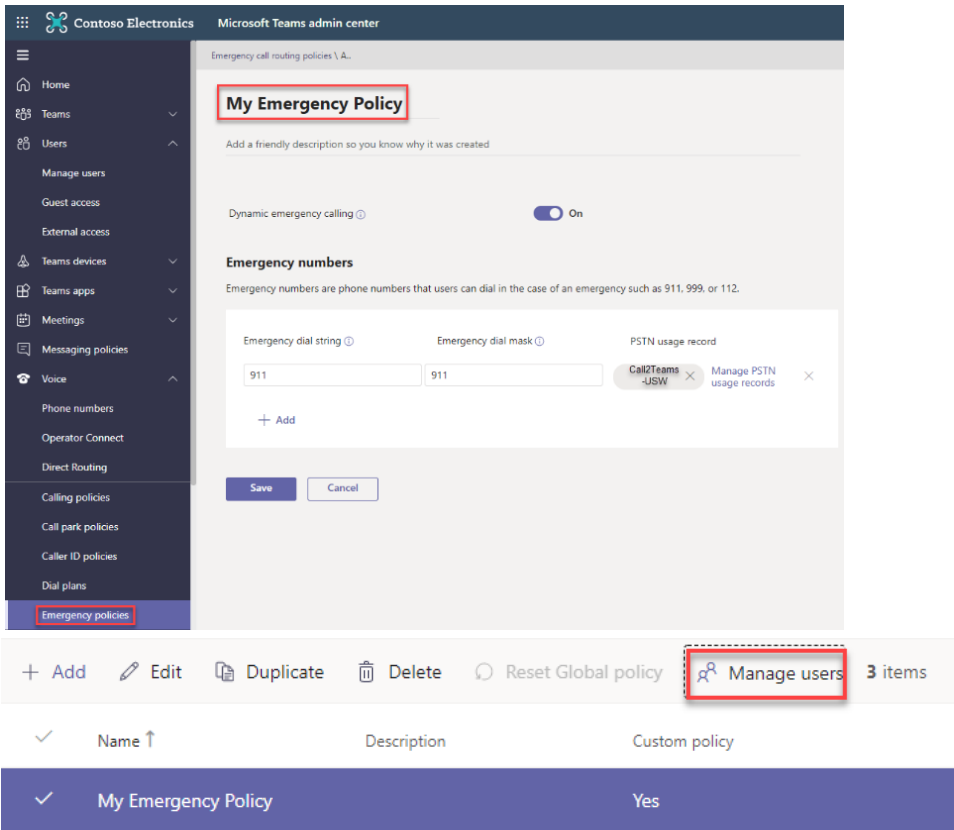
Emergency Call routing policies

For Emergency calls with PIDF-LO Location Data to reach your ERSP, you must define an emergency call routing policy.

Option 1: Edit the Global Policy so that all users within the 365 tenant route emergency calls to 911 through your ERSP



Option 2: Create your own Emergency Call routing policy and assign to specific users of the service



PSTN Usage Record

When adding your emergency numbers, you will be asked to add a PSTN Usage Record.

You should use the most suitable region for your end customer EG: ProviderTeams-USE or -USW